Public Housing Program
Table of Contents

	Revision Date
Chapter 1 Overall Approach	**02/01/2025**
Exhibit 1-1 Reasonable Accommodations	05/01/2026
Exhibit 1-2 Language Identification Flashcard	09/01/2010
Exhibit 1-3 Information Requests	12/01/2022
Exhibit 1-4 Poverty Guidelines for Alaska	04/01/2026
Exhibit 1-5 Fair Housing Plan	07/01/2010
Exhibit 1-6 Financial Literacy	02/01/2025
Exhibit 1-7 Violence Against Women Act (VAWA)	06/01/2017
Chapter 2 Eligibility and Admission	**06/01/2021**
Exhibit 2-1 Qualify as a Family	02/01/2025
Exhibit 2-2 Meet Income Eligibility Requirements	02/01/2021
Exhibit 2-3 Meet Citizenship Requirement	03/01/2026
Exhibit 2-4 Meet Screening Criteria	02/01/2026
Exhibit 2-5 Local Preferences	03/01/2018
Exhibit 2-6 Waiting List Management	06/01/2021
Exhibit 2-7 Student Rule	09/01/2025
Exhibit 2-8 Live-In Aide	04/01/2018
Exhibit 2-9 Suitability for Tenancy	04/12/2016
Exhibit 2-10 Social Security Number Requirement	01/01/2021
Chapter 3 Income Determination and Verification	**02/01/2025**
Exhibit 3-1 Annual Income Determination	3/12/2026
Exhibit 3-2 Adjusted Annual Income Determination	02/01/2015
Exhibit 3-3 Allowable Medical Expenses	05/01/2014
Exhibit 3-4 Enterprise Income Verification (EIV) System	06/01/2022
Exhibit 3-5 Verification Hierarchy	05/01/2020
Exhibit 3-6 Passbook Savings Rate	02/01/2026
Chapter 4 Examinations	**04/01/2026**
Exhibit 4-1 Initial Examination Process	08/01/2024
Exhibit 4-2 Regular Examination Process	07/01/2025
Exhibit 4-3 Interim Examination Process	07/01/2025

Chapter 5 Pre-Occupancy Briefing 09/22/2014
Exhibit 5-1 Unit Offers 01/01/2018
Exhibit 5-2 Occupancy Standards 04/01/2019

Chapter 6 Lease and Tenancy Obligations 05/01/2014
Exhibit 6-1 Absences from the Unit 03/01/2020
Exhibit 6-2 Animal Policy 09/01/2026
Exhibit 6-3 Community Service 12/01/2019
Exhibit 6-4 Home Business 05/01/2014
Exhibit 6-5 Key Policy 05/01/2014
Exhibit 6-6 Other Charges Under the Lease 10/01/2023
Exhibit 6-7 Parking Policy 03/01/2020
Exhibit 6-9 Transfer Policy 05/01/2020
Exhibit 6-10 Smoke-Free Environment 04/01/2017

Chapter 7 Unit Inspections 10/01/2023
Exhibit 7-1 National Standards for the Physical Inspection of Real Estate 10/01/2023
Exhibit 7-2 Carbon Monoxide and Smoke Detection Devices 10/01/2023

Chapter 8 Termination of Tenancy 04/01/2017
Exhibit 8-1 Reasons for Termination of Tenancy 02/01/2025

Chapter 9 Applicant and Tenant Grievances 06/01/2021
Exhibit 9-1 Applicant Informal Review Process 06/01/2021
Exhibit 9-2 Tenant Grievance Hearing Process 10/01/2023
Exhibit 9-3 Informal Hearing for Citizenship Determination 06/01/2021

Chapter 10 Hardship Policy and Process 05/01/2023
Exhibit 10-1 Bridge Process 07/01/2019
Exhibit 10-2 Bridge Committee 02/01/2025
Exhibit 10-3 Minimum Rent Exemption 03/01/2017
Exhibit 10-4 Economic Impact Areas 05/16/2026
Exhibit 10-5 Step Extension Process 12/01/2019

Chapter 11 Special Programs 06/01/2018
Exhibit 11-1 Tenant Participation 06/01/2018
Exhibit 11-2 Chugach Manor Designated Housing Plan 07/01/2026
Exhibit 11-3 Resident Advisory Board (RAB) 06/01/2024
Exhibit 11-4 Tenant Participation Funds 06/01/2018

Chapter 12 Quality Assurance 02/01/2025
Exhibit 12-1 Records Retention 10/01/2026

Chapter 13 Charges, Payments, and Collection 08/01/2021
Exhibit 13-2 Allegations, Family Errors, and Misrepresentation 08/01/2020
Exhibit 13-3 Payment Management 08/01/2021
Exhibit 13-4 Payment Agreements 08/01/2020
Exhibit 13-5 Collection Activities 08/01/2021
Exhibit 13-6- Administrative Errors 07/01/2025