

Chapter 13

Charges, Payments, and Collection

This policy addresses how AHFC assesses debt to a family and methods for collecting those debts.

1. Allegations, Family Errors, and Misrepresentation

AHFC investigates allegations of possible program violations and fraud in all rental assistance programs. See the Allegations, Family Errors, and Misrepresentation exhibit.

2. Charges

AHFC provides a schedule of charges to its residents for possible charges due under the lease and common charges assessed as part of a move-out process. This exhibit is pending.

3. Collection Activities

AHFC pursues various methods to collect balances due from current and vacated families. See the Collection Activities exhibit.

4. Payment Agreements

AHFC allows the use of payment agreements for eligible families that owe money to AHFC. See the Payment Agreement exhibit.

5. Payment Management

These policies detail AHFC's cash controls, forms of payment, and payment due dates. See the Payment Management exhibit.

Numbered Memo

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