

Chapter 9

Applicant and Participant Grievances

AHFC provides Housing Choice Voucher Program applicants and participants an opportunity to discuss AHFC decisions and present facts in support of their position. Those appeal or grievance processes are detailed in this section.

1. Reasonable Accommodation

AHFC Policy

If a family requires a reasonable accommodation to participate in the grievance process, see the Reasonable Accommodations exhibit for the process.

2. Grievance Process

AHFC is not subject to the State of Alaska Administrative Procedures Act, and its grievance procedures comply with HUD regulations.

2.A Applicants

Applicants may request an Informal Review. An Informal Review decision is AHFC's final administrative decision. See the Applicant Informal Review Process exhibit.

2.B Participants

Participants may request an Informal Hearing. Prior to an Informal Hearing, AHFC will offer participants an opportunity to discuss a decision in an Administrative Review. An Informal Hearing decision is AHFC's final administrative decision. See the Participant Informal Hearing Process exhibit.

2.C Denial Due To Ineligible Immigration Status

HUD Regulation 24 CFR 982.554

Informal review for applicant.

(d) Restrictions on assistance for noncitizens. The informal hearing provisions for the denial of assistance on the basis of ineligible immigration status are contained in 24 CFR part 5.

HUD Regulation 24 CFR 982.555

Informal hearing for participant.

Restrictions on assistance to noncitizens. The informal hearing provisions for the denial of assistance on the basis of ineligible immigration status are contained in 24 CFR part 5.

AHFC Policy

See the Informal Hearing for Citizenship Determination exhibit.

Numbered Memo

21-21 Grievance Policy and Procedures