

Part M

Charges, Payments, and Collection

This policy addresses how AHFC or its partner, NeighborWorks Alaska (NWA), assesses debt to a family and methods for collecting those debts.

1. Allegations, Family Errors, and Misrepresentation

AHFC investigates allegations of possible program violations and fraud in all rental assistance programs. See the Allegations, Family Errors, and Misrepresentation exhibit.

2. Charges

Although AHFC is not a party to the lease between NWA and a participant family, there are charges that may be assessed to a family or owner. This exhibit is pending.

3. Collection Activities

AHFC pursues various methods to collect balances due from current and vacated families. See the Collection Activities exhibit.

4. Payment Agreements

AHFC allows the use of payment agreements for eligible families that owe money to AHFC. See the Payment Agreement exhibit.

5. Payment Management

These policies detail AHFC's cash controls, forms of payment, and payment due dates. See the Payment Management exhibit.

Numbered Memo

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