

Chapter 10

Hardship Policy and Process

HUD requires AHFC to address specific hardship circumstances families may face as participants of AHFC's programs. This chapter provides the policies and process for AHFC to consider families hardship circumstances.

1. Reasonable Accommodation

AHFC will provide a necessary reasonable accommodation to any person with a disability to allow that person to participate in an AHFC hardship procedure. Reasonable accommodation may include qualified sign language interpreters, readers, accessible locations, or attendants. If the applicant or participant is visually impaired, notices will be in an accessible format. Persons requiring a reasonable accommodation can contact the local AHFC office, contact their local AHFC representative, or complete a Reasonable Accommodation Request for assistance with the process.

2. Minimum Rent Exemption

The 1998 Quality Housing and Work Responsibility Act (QHWRA) requires PHAs to establish a minimum rent. Exhibit 10-3 contains the policies and process for consideration of Minimum Rent Exemption requests.

Numbered Memo

19-13m Updates to EIV Report Deadlines